

Kristy Nguyen

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Education

- University of Guelph** Guelph, ON
Honours Bachelor of Science, Biomedical Science. Dean's Honour List (2020 – 2023). June 2023
- Applewood Heights Secondary School** Mississauga, ON
Completed the Regional Sports Program. Honour's List. June 2018
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Experience

- La Casa Dolce** Mississauga, ON
Bakery Clerk December 2024 - Present
- Greet customers, address inquiries and provide recommendations of products, ensuring a welcoming experience.
 - Boost customer satisfaction by taking the extra mile to personalize service for each customer.
 - Monitor stock levels, restock products and ensure freshness and quality of bakery items.
- Smiles Avenue Dental** Mississauga, ON
Dental Receptionist April 2024 – September 2024
- Supported daily operations by ensuring timely communication between patients and dental professionals.
 - Maintained and updated patient records in accordance with privacy and confidentiality policies.
 - Managed patient billing, processed payments and assisted with financial arrangements or payment plans.
- Starbucks Corporation** Mississauga, ON
Shift Supervisor August 2021 – May 2024
- Ensured adherence to operational policies and procedures, enhancing efficiency and accuracy.
 - Identified process improvement opportunities, resulting in cost reductions and increased productivity.
 - Performed cash handling duties, including counting money, balancing registers, and preparing bank deposits.
- All Eyes on Me** Oakville, ON
Optometric Technician Intern January 2023 – April 2023
- Conducted preliminary eye examinations, including visual acuity assessments and glaucoma screenings.
 - Calibrated and maintained optometric equipment to ensure the accuracy and reliability of test results.
 - Provided training to staff on testing procedures and clinic protocols to enhance operational efficiency.
- American Eagle Outfitters** Etobicoke, ON
Brand Ambassador April 2019 – March 2021
- Provided excellent customer service while promoting the loyalty program to increase sales potential.
 - Delivered personal styling advice to customers based on their individual needs and preferences.
 - Organized available merchandise with attractive displays and pleasing arrangements.
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Skills and Interests

Certifications: Smart Serve, First Aid and CPR/AED Level C, Food Safety Management, WHMIS and IPAC

Languages: Fluent in English and Vietnamese

Interests: Painting, baking, and yoga