

RASHEED NASR

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Canadian Citizen

OBJECTIVE

A very motivated person with more than 30 years' experience in tertiary hospitals laboratories, looking forward for a suitable position in a strong valuable organization.

HIGHLIGHTS

11 November 2024	Abstract in the 19 th Annual Congress of Asian Association of Transfusion Medicine (AATM) – Muscat, Oman	Evaluation Survey analysis in newly established service
March 2018	King Faisal Specialist Hospital Riyadh – Saudi Arabia	Article Established on von Willebrand Factor (VWF:CB)
13 Feb 2016 – 23 May 2017	Established a new core Lab At King Abdullah center of Oncology and Liver Disease in KFSHRC	Core Lab Supervisor
16-18 Nov 2013	Symposium and wet workshop in Hemostasis and Thrombosis	Chairperson and organizer for Lab committee
Jan 2012	World Federation of Hemophilia	Member 2012 of World Federation of Hemophilia
Nov 2011	College of American Pathologist	CAP Inspector Hematology and Chemistry
June 2011	King Faisal Specialist Hospital Riyadh – Saudi Arabia	Article Established for Glanzman's study
May 2011	King Faisal Specialist Hospital & Research Center (Riyadh- KSA)	Article Established for HIT by ELISA
July-2009	International Society for Thrombosis and Hemostasis (ISTH) Boston – United States	Article Established and Speaker for ADAMTS13 project
Nov 2008	King Faisal Specialist Hospital & Research Center (Riyadh- KSA)	Speaker in Hemophilia Workshop
Nov 2007	Al Exandria University & University Hospitals (Al Exandria - Egypt)	Speaker in Quality Control Management Workshop

EDUCATION AND TRAINING

January 2021	TriOs College, London Ontario Canada	Paralegal Diploma
June 14, 2005	Saudi Commission For Health Specialties	SSHS
Dec. 31, 2002	American Society for Clinical Pathology (Detroit, USA)	ASCP Certification
Feb. 06, 2002	Ontario Society of Medical Technologists (London Ontario Canada)	OSMT General Certification
April 09, 2001	University of Toronto (Toronto – Canada)	BS. Equivalency Certificate
April 17, 2000	World Education Services Inc. (New York USA)	BSc. Equivalency Certificate
Jan.1988-Dec.1989	Ministry of Health Riyadh Saudi Arabia	Internship Certificate

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From 1983-1988	King Saud University (College of Applied Medical Sciences Riyadh-Saudi Arabia	Bachelor of Medical Laboratory Sciences
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PROFESSIONAL EXPERIENCE

Hematology & Blood Bank Manager

Sultan Qaboos Comprehensive Cancer Center – Muscat, Oman

January 2024 – Present

1. Laboratory Operations & Management

- Oversee daily functions of the hematology and blood bank sections to ensure efficient operations.
- Ensure accurate and timely testing, cross matching, and blood component preparation.
- Monitor and maintain laboratory inventory, reagents, and supplies.
- Develop, implement, and update Standard Operating Procedures (SOPs) in compliance with regulatory standards.

2. Quality Assurance & Compliance

- Ensure compliance with CAP, CLIA, AABB, FDA, and state regulations.
- Monitor quality control (QC) and proficiency testing (PT) programs, ensuring corrective actions are taken when needed.
- Maintain documentation of audits, inspections, and accreditation requirements.
- Oversee equipment calibration, maintenance, and validation to ensure optimal performance.

3. Personnel Management

- Supervise, train, and evaluate hematology and blood bank staff (technologists, technicians, and phlebotomists).
- Schedule and coordinate staff assignments to ensure proper coverage.
- Conduct performance evaluations and provide continuing education opportunities.
- Ensure adherence to safety protocols, biosafety guidelines, and infection control procedures.

4. Blood Inventory & Donor Management

- Oversee blood collection, processing, and storage to maintain adequate blood supply levels.
- Ensure proper handling of blood and blood products, including red blood cells, platelets, plasma, and cryoprecipitate.
- Coordinate with blood suppliers and donor centers to manage shortages and special requests.
- Implement strategies for reducing blood product wastage and improving utilization.

5. Patient Safety & Transfusion Medicine Support

- Ensure compliance with blood compatibility testing and transfusion safety protocols.
- Review and approve complex antibody identification and transfusion reaction investigations.
- Collaborate with physicians and healthcare teams on transfusion protocols and guidelines.

Technical Support Manager – Chemistry Department

Gama Dynacare, London Ontario Canada

December 2018 – 2023

1. Team Leadership & Management

- Supervise, train, and mentor a team of technical support engineers, specialists, or help desk technicians.
- Develop schedules, workflows, and escalation procedures to manage customer support efficiently.
- Conduct performance evaluations, professional development initiatives.
- Ensure the team adheres to best practices and support frameworks.

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2. Customer Support & Issue Resolution
3. Technical Troubleshooting & Product Support
4. Process Improvement & Documentation
 - Implement best practices to streamline technical support workflows and improve efficiency.
 - Maintain up-to-date technical documentation, SOPs, and troubleshooting guides.
 - Identify gaps in training, tools, or system integrations that affect team performance.
5. Reporting & Stakeholder Communication, Prepare weekly, monthly, and quarterly reports

Supervisor Medical Lab Technologist

King Faisal Specialist Hospital, Riyadh, Saudi Arabia

July 2015 – March 2018

- Perform all supervisor duties include Supervisors and seniors meetings.
- Set up, operated and maintained laboratory equipment as required
- Conducted and interpreted chemical analyses of blood and cerebrospinal and other body fluids; conducted quality control assessment of testing techniques.
- Followed procedures for the analysis of specimens and for medical laboratory experiments according to the medical laboratory policy
- Supervised and trained other medical laboratory technical staff, students and fellows.
- Assisted pathologists during various procedures as needed.
- Review monthly QC for all subsections of the Lab.
- Perform monthly Laboratory Managements Index Program (LMIP) which include LMIP workload, LMIP for Guaranty Price for Reportable Results (GPPRR), LMIP Reports and LMIP productivity Reports.
- Perform all procedure of direct purchase in Oracle.
- Making Monthly schedule.
- Review all CAP Survey results which done in the subsection of Hematology and Chemistry to be Faxed to CAP office.
- In addition to many supervisor duties.

Business Development Manager

Siemens Healthneers – Dubai UAE

June 2013 – May 2015

- Develop and execute strategic business development plans for medical devices and equipment.
- Identify and secure new business opportunities with hospitals, clinics, and healthcare organizations.
- Spearhead product launches for innovative medical devices.
- Collaborate with cross-functional teams (marketing, engineering, regulatory) to ensure product compliance and meet client needs.
- Educate healthcare professionals about the benefits of our medical devices through webinars, conferences, and training sessions.

Supervisor Medical Lab Technologist

Hamad Medical City, Doha, Qatar

December 2011 – May 2013

Phone# 968 – 768 93008[**rfathinasr@hotmail.com**](mailto:rfathinasr@hotmail.com)**Canadian Citizen****Senior Medical Lab Technologist**

King Faisal Specialist Hospital, Riyadh, Saudi Arabia

May 2003 – December 2011

- Set up, operated and maintained laboratory equipment as required
- Conducted and interpreted chemical analyses of blood and cerebrospinal and other body fluids; conducted quality control assessment of testing techniques.
- Studied blood cells and other tissues to determine their relation to various physiological and pathological conditions and disorders.
- Followed procedures for the analysis of specimens and for medical laboratory experiments according to the medical laboratory policy
- Supervised and trained other medical laboratory technical staff, students and fellows.
- Assisted pathologists during various procedures as needed

Medical Lab Technologist - Hematology and Chemistry

May 2002 – May 2003

Victoria Hospital - London Ontario Canada.

Medical Lab Technologist – Microbiology

August 2001– May 2003

Canadian Blood Services - London Ontario Canada

Medical Lab Technologist Hematology and Chemistry

August 2001– May 2003

Medical Data Services Laboratory - London Ontario Canada

Medical Lab Technologist

January 1990 – May 2001

King Khalid University Hospital – Riyadh Saudi Arabia

10-12 October 2024	Omani Society of Hematology
24-25 May 2024	Gulf Society of Hematology
11-15 July 2017	The 26 th congress of ISTH – Berlin – Germany
24-29 June 2016	World Federation of Hemophilia ORLANDO –FLORIDA– USA
20-25 June 2015	The 25 th congress of ISTH Toronto – Ontario Canada
May 2014	World Federation of Hemophilia Amsterdam – Netherlands
08-12 July 2012	World Federation of Hemophilia Paris - France
October 05-08 2011	9 th International Congress for World Federation of Of Hemophilia Casablanca - Morocco
10-14 Dec.2010	the 8 th International Congress for World Federation of Hemophilia (Boines Aires – Argentina)
11-16 July 2009	The XXII congress of ISTH Boston - USA
01-05 June 2008	the 7 th International Congress for World Federation of Hemophilia (Istanbul – Turkey)

